MULTIMEDIA UNIVERSITY

STUDENT ID NO

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 1, 2022/2023 (TERM ID 2215)

BIN1014 – INTRODUCTION TO ERP

(All sections / Groups)

24 FEBRUARY 2023
9.00 A.M - 11.00 A.M
(2 Hours)

INSTRUCTIONS TO STUDENTS

1. This question paper consists of 2 pages (including the cover page) with 5 questions.
2. Answer **ALL** questions. All the distribution of the marks for each question is given.
3. Please write all your answers in the Answer Booklet provided.

ANSWER ALL THE QUESTIONS.

1. To get stakeholders to embrace the idea of ERP implementation, it's important to arm yourself with the benefits of ERP and information about the current market. And when it comes time to select a vendor, you must understand the key features a useful ERP software should contain to make the right choice. Present any **FIVE (5)** major ERP vendors with an explanation of each.

(20 marks)

2. During an ERP implementation, there are many hardware environments that need to be considered. Present any **FOUR (4)** hardware environment that is important for ERP implementation with an explanation of each.

(20 marks)

3. Business process reengineering is the radical redesign of business processes to achieve dramatic improvements in critical aspects like quality, output, cost, service, and speed. Business process reengineering (BPR) aims to cut down enterprise costs and process redundancies on a huge scale. Illustrate all **FIVE (5)** steps of Business process reengineering (BPR) in detail.

(20 marks)

4. When considering a new enterprise resource planning (ERP) system, you need to decide on how it will be deployed within your business. Whether you should use an on-premise ERP or a cloud ERP depends on your IT resources and specific business needs, but there are benefits and challenges to using both. Present any **THREE (3)** on-premise ERP benefits and any **THREE (3)** on-premise ERP challenges.

(18 marks)

5. The investment of time and money into finding the best ERP technology and then successfully implementing it produces a great return. Therefore, a structured ERP implementation life cycle is essential to ensure the success of a system. Illustrate all the **ELEVEN (11)** stages of the ERP implementation life cycle.

(22 marks)

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